Dentist Frequently Asked Questions (FAQs)

What is National Dental Plan (NDP)?
National Dental Plan is an in-house payment plan developed by dentists for dentists. Using a cloud-based platform, it is accessible by designated dental staff on any computer via a simple but very secure password-protected web interface. An in-house payment plan for patients has often seemed too complicated and time-consuming for dental practices, until now. Centaur Software (Dental4Windows) is revolutionizing Dental Payment Plans so you can improve treatment acceptance, patient satisfaction and practice profits. We are delighted to offer National Dental Plan (NDP) for Dental Practice Owner/Operators - an integrated and proven payment system.

What are the benefits of using NDP?
- A simple user interface, integrated with your D4W practice management software
- Your own payment plan solution that retains patients
- Patients sign up in your practice, locking in their commitment to treatment
- A simple access fee and fee-for-use structure
- Full support to help your practice manage the system
- You can now offer your patients the ideal treatment knowing treatment acceptance will be high. Why? Because patients can easily go on fortnightly payment plans making the larger treatment plans ($1000+) easier to pay off (No interest ever). Patients with insurance can now also break up their gap payments with fortnightly installments and their Hicaps rebate can be used to decrease the payments.

How does NDP work?
You, the dentist, are paid the full treatment cost up front. After patient approval, (30 second online) and completion of the first treatment visit, you will receive the total treatment payment within 1 week.
- You’re paid upfront
- No interest ever plans for patients
- No complex management
- No risk to you
- 94% of applicants approved
- 30 second approval
- 5 minute total process
- Integrated with D4W

Are there any charges to access NDP?
- NDP Practice Plan Setup Fee - $35 + GST

What are the minimum conditions for Payment Plans to be approved and paid upfront?
- 20% deposit from the patient to the practice
- The patient to be an Australian Citizen or Permanent Resident
- A patient that is working minimum 30 hours a week
- A patient valid Drivers License (number recorded and viewed by the reception)
- Aged and veterans pensioners instantly approved
- Self employed treated the same as wage earners (ABN required)

Do my patients pay any fees?
- NDP Payment Plan Establishment Fee, One Off - $70
- Payment Processing Fee, fortnightly or when each payment is processed - $2.95
- Account Keeping Fee, Monthly - $3.50

What Treatment Terms and Conditions apply?
- It is advised that practitioners should complete 75% of work within 30 days.
- It is advised that practitioners should complete 100% of work within 60 days.

Who is NDP powered by?
NDP is in partnership with Certegy Ezi-Pay, a division of ASX-listed FlexiGroup. Certegy invented No Interest Ever, with over $1.1b in sales in the last 2 years, 16,000+ retail locations and 1.5m customers.

How do I get started?
It’s simple, we can get you up and running with a completed Application Form and practice training in no time. Call us now on 1300 361 962 or email info@nationaldentalplan.com.au